

Family & Friends Test December 2018

You've been giving us feedback on your care and treatment.

We asked you **“We would like you to think about your recent experience of our service. How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”**

Of the 6 responses we received the feedback was as follows:

Extremely likely	5
Likely	1
Neither likely nor unlikely	0
Unlikely	0
Extremely unlikely	0
Don't Know	0

Having your say helps to improve care for everyone so please keep putting us to the test by giving us your feedback each time you use our services. You told us

Thinking about your response to this question, what is the main reason you feel this way?

We would like to respond to the following comment:

- Pleasant and friendly staff always to help if needed. GPs are eager to help any situation if needed
- Really good service
- Very good service and friendly
- Never had a problem getting an appointment. All staff are excellent
- Never have a problem getting an appointment. Reception staff always very helpful

The NHS Friends and Family Test www.nhs.uk/friendsandfamily